



Date:16/07/2025

Office Order

STUDENT GRIEVANCES & REDRESSAL COMMITTEE

In accordance with the University Grants Commission (Grievance Redressal) Regulations, the following Student Grievance Redressal Committee is constituted for the academic session 2025-26 to address and resolve grievances of students in a fair and timely manner.

I. Composition of Student Grievance Redressal Committee for overseeing the overall functioning of the grievance redressal mechanism in the university:

S. No.	Name	Designation	Position in Committee	Contact Details
1	Prof.S.C Shastri	Director - Law	Chairperson	9414047320 director.sslg@jnujaipur.ac.in
2	Prof. Dheera Sanadhya	Director - Admissions	Member	9413263199 dheera.sanadhya@jnujaipur.ac.in
3.	Dr.Subhranshu Panda	Director - Pharmacy	Member	8823999235 director_pharmacy@jnujaipur.ac.in
4.	Dr. Ajeet Kumar Singh	Director - HMCT	Member	8306991638 director_hmct@jnujaipur.ac.in
6.	Dr. R.S. Parashar	Registrar	Member	9314288040 registrar@jnujaipur.ac.in
7.	Khushi Verma	Student Representative	Special Invitee	9024567431

II. SGRC for admissions: responsible for addressing grievances related to admissions.

S. No.	Name	Designation	Position in Committee	Contact Details
1	Prof. Dheera Sanadhya	Director - Admissions	Chairperson	9413263199 dheera.sanadhya@jnujaipur.ac.in
2	Dr. Indrani Jadhav	Professor	Member	8875393001 indranijadhav@jnujaipur.ac.in

REGISTRAR
Jaipur National University
Jaipur



3.	Mr. Dipendra Kumar	Associate Professor	Member	70142 24177 dipendra1987@jnujaipur.ac.in
4.	Ms. Shikha Agarwal	Senior Faculty Member	Member	8824085756 shikhaagarwal.sbm@jnujaipur.ac.in
5.	Mr. Ashwani Kumar	Assistant Professor	Member	9457548987 ashwani@jnujaipur.ac.in
6.	Mr. Lokesh	Assistant Registrar	Member	6377915765 lokesh.joshi@jnujaipur.ac.in
7.	Lipika Chatterjee	Student Representative	Member	7797362979

III. SGRC for examinations: responsible for addressing grievances related to the examinations

S. No.	Name	Designation	Position in Committee	Contact Details
1	Dr. Subhanshu Panda	Director - Pharmacy	Chairperson	8823999235 director_pharmacy@jnujaipur.ac.in
2	Dr. Hoshiyar Singh	Professor	Member	9314588339 hoshiyar@jnujaipur.ac.in
3.	Dr. Atul Singh	Professor	Member	9782468066 hod.physiotherapy@jnujaipur.ac.in
4.	Mr. Anuj Shah	Associate Professor	Member	8107973127 anuj.shah@jnujaipur.ac.in
5.	Dr. Shilpi Sharma	Associate Professor	Member	8696103222 shilpi.sharma@jnujaipur.ac.in
6.	Mr. Sunil Yadav	Dy. COE	Member	8882238612 deputycoe2@jnujaipur.ac.in
7.	Khushi Verma	Student Representative	Member	9024567431

2
REGISTRAR
Jaipur National University




IV. SGRC for hostels: responsible for addressing grievances related to the hostel accommodation.

S. No.	Name	Designation	Position in Committee	Contact Details
1	Dr. Ajeet Kumar Singh	Professor	Chairperson	8306991638 director_hmct@jnujaipur.ac.in
2	Dr. Juhi Sharma	Associate Professor	Member	94246 25522 juhi.sharma@jnujaipur.ac.in
3.	Ms. Isha Shrivastava	Associate Professor	Member	96491 79215 isha@jnujaipur.ac.in
4.	Mr Pawan Jhakar	Assistant professor	Member	99914 45025 pawan.jakhar@jnujaipur.ac.in
5.	Ms. Geetanjali Singh	Assistant Professor	Member	8005780127 geetanjali.k@jnujaipur.ac.in
6.	Ms. Shanu Bhatia	Administrative Officer	Member	99299 98380 shanu.bhatia@jnujaipur.ac.in
7.	Navdeep Rajora	Student Representative	Member	8306558530
8.	Kritika	Student Representative	Member	9455225789
9.	Ms. Sarbjit Kaur	Staff member - Girls Hostel	Member	93121 62520
10.	Mr. Kanha Ram Mr Manoj	Staff member - Boys Hostel -	Member	93142 88114 9783371928

Roles and Responsibilities:

1. To receive and address all grievances related to academic, administrative, or personal issues faced by students.
2. To ensure that grievances are resolved within the time frame stipulated by UGC regulations.
3. To maintain confidentiality and impartiality during the grievance redressal process.


REGISTRAR
Jaipur National University
Jaipur



4. To escalate unresolved grievances to the University-level Grievance Redressal Committee, if necessary.
5. To conduct regular quarterly meetings and maintain records of grievances received and resolved.

Tenure:

This committee will function from 01/08/25 to 31/07/26 and is subject to renewal every academic session.


Registrar

 REGISTRAR
Jaipur National University
Jaipur